

BILLING MANAGEMENT SYSTEM

A GLANCE

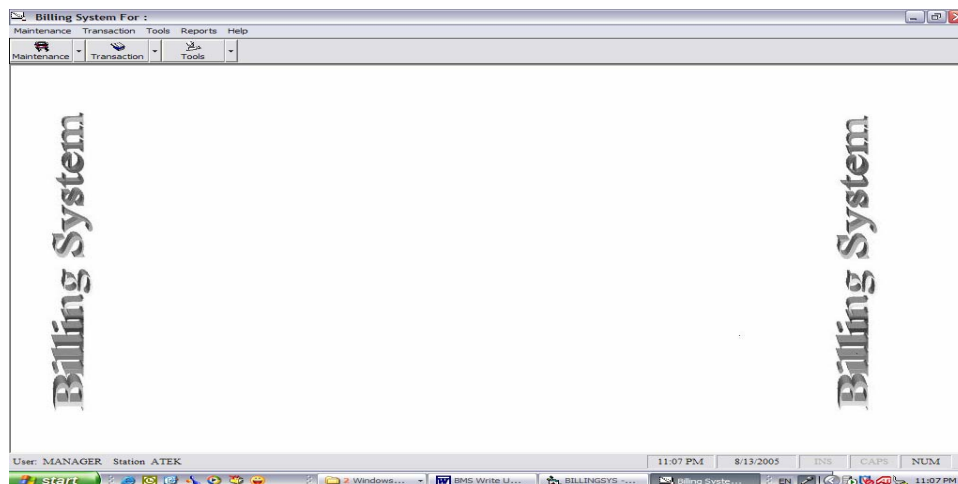
The Billing management software is design specifically for Organization or Businesses which uses various criteria/assumptions in arriving at the amount payable for a particular service or job rendered to them on a daily, weekly, monthly or yearly bases. The system is user friendly, parameter driven and menu driven. The System have been designed in such a way that many parameters/questions are used by the system in arriving at the billing generated amount for every organization, business or individuals. The system is also designed in such a way that it makes availability and communication of required information to the targeted audience possible at the right time when needed. Security of the information is also considered during the design of the system as we all know that information access is hierarchical. Before you can use the system you must be a valid user with valid user name and password. The Permission level granted to you by the administrator of the system decides the type of information available to you whenever you log into the system.

This customized version we are proposing for your organization will assist in the generation of monthly bills dues for each property in Lagos as per the Waste Management Services provided by Lagos State Government to all properties in the states.

This proposed system uses information such as Local government area of the property, the ward, the street, the property type (flats, duplex, bungalow, face me I face you), property uses (residential, business, recreational, or mixed), income class of the area (High income or low income), the ward. It should also be noted that many other conditions can still be included at any point in time.

This proposed system also generates many reports for user, middle mangers, managers and management's uses. Some of this reports are monthly bill for every house in the state, monthly revenue details and summary, accounts manager and debit/credit accrual, property list (by local government, ward, street, uses, type, income class), age debtor analysis report, payment analysis reports and any additional report you may still request.

Below are some screen shots of the software with brief information on what it is meant for.



COMPANY PREFERENCE

The screen to the right is the company preference information module of the billing system. Vital information about the licensed company as well as the tax registration and VAT code are entered through this screen.

LGA SETUP

The LGA Setup screen will be use to setup all LGA in the states and each LGA will be given a unique LGA code. Other information to be store are the full LGA name, the LGA chairman, the Contact Telephone/GSM, the Postal address, the account manager responsible, the last bill generated for the LGA and the terrain type.

WARD SETUP

The Ward Setup screen is use to setup all ward in each LGA. A unique ward code is given to each ward. The full name, the ward headquarter area, postal address if any, the number of streets, the number of properties, the numbers of each property use is also stored. The information store here can be use by the management in knowing the properties and its usage in each ward.

STREET SETUP

The Street setup section of the system is used to give a unique code to each street that belongs to each ward and LGA. Other information stored are the CDA Chairman name and contact, the type of public utilities service available and characteristics of the neighborhood and many others.

PROPERTY SETUP INFORMATION

This section allows for the setup of each property based on their usage and location to determine the appropriate billing tariff for the property without prejudice.

FEEDBACK FROM SERVICES

This section of the package is used to collate comments and observations given by the services in order for the provider of the service to improve on the service provided. The information is captured from the reply on the evidence of payments by the customers.

SETTING UP THE BILLING PARAMETER

This Section allow for the setup of billing amount for each property base on the property type usage, location and classification.

Below are some of the important sample reports generated by the system for end-user, manager and management uses.

MONTHLY BILLING

This is the report sent by the organization to the owners of various properties within the states. Some information printer on this report includes property owner name, address, property type/use and numbers. Total dues and payment detailed analysis.

MONTHLY REVENUE

This report generates detailed and summary monthly expected revenue. The monthly bill amount generated on the monthly bill is use in generating this report for the management use

DEBTORS LIST

This report generates the list customer that are yet to fulfill there financial obligations towards the service provider by the organization to them. The information provide includes Debtors name, address, account manager and total amount owing

AGE ANALYSIS REPORT

This report generate the Debtor age analysis for the management to know the debt to pursue serious and those to write off as bad debts.

Also there are many in built report that comes along with system and more report can be added on request by the end users, the system also support report designing by the end users. This system can also be integrated with other third party accounting package.